Hearing entitled "Arbitration or 'Arbitrary': The Misuse of Mandatory Arbitration to Collect Consumer Debts"

July 22, 2009

Hearing Documents

Hearing Video





Part 1 Part 2

Ranking Member Jordan's Prepared Statement

Witnesses Mr. Michael Kelly Chief Operating Officer, National Arbitration Forum

r. Richard Naimark Mr. F. Paul Bland

Professor Christopher R. Drahozal

The Honorable Lori Swanson

Documents

Staff Report